

Dear Patients

We have now been reopened since June 8th 2020 when dental practices were given the green light.

We are very happy with our practice processes and are working hard to keep everyone safe. We will continue to triage all patients prior to their visit and temperature testing is continuing on arrival. Our contactless procedure is also working well. Our new patient portal will send you a link when you book an appointment to update your details and medical history and we are only taking card payments.

We are now able to offer routine examination and hygiene appointments although clinics are still limited due to necessary guidelines which prevent us seeing patients back to back in one room when treatment is carried out and this includes hygiene too. We are adhering to the recommended fallow times which has meant that at this time only one dentist/hygienist can work using both our treatment rooms in one session. We also have allocated emergency slots each day and have always done our best to accommodate people in pain where we can.

We are charging a nominal PPE fee only once when a treatment is carried out, even if you attend for more than one visit during a course of treatment, as we wish to be as transparent and fair as possible. There is no extra charge for routine examinations.

We will also be asking you to attend wearing a mask/face covering as this is now mandatory in most indoor spaces.

We continue to monitor the progress of Covid 19 and will keep you all updated as processes change.

We thank you all for your patience and loyalty to the practice during the last few months.

Our warm regards,

Dr's Neeta and Ketan Patel and all the team here at Cornerhouse Dental Care